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With significant discounts on tours and flights, there's  
never been a better time to travel.

## PACKAGE HIGHLIGHTS:

- Small group
- 7 nights in luxury 5-star hotels
- Sightseeing tour with experienced English guide

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The information in this document is subject to change and may be influenced by unforeseen circumstances beyond Better Trip's control. Should there be any changes to your itinerary or bookings, you will receive timely notifications and instructions sent directly to your email address.

# Overview

Hanoi

Ha Long Bay

Hanoi

Hue

Da Nang

Hoi An

Da Nang

Ho Chi Minh

Embark on an unforgettable 8-day **luxury journey** through Vietnam, where **history**, **culture**, and **natural beauty** converge in an **unparalleled travel experience**. From the **bustling streets of Hanoi** to the **serene landscapes of Ha Long Bay**, the **imperial charm of Huế**, and the **vibrant energy of Ho Chi Minh City**, this tour offers a perfect blend of exploration and relaxation. Stay in **5-star accommodations** and indulge in exquisite **Vietnamese cuisine** as you visit **iconic landmarks** like the One Pillar Pagoda, Hoi An Ancient Town, and the Cu Chi Tunnels. With seamless transfers and expert guides, this adventure promises a hassle-free and luxurious discovery of Vietnam’s rich heritage and scenic wonders.

# Tour Itinerary

## DAY 1: ARRIVAL IN HANOI

Upon your arrival at Hanoi Airport, our friendly receptionist will be on-site to assist you with your transfer to the hotel. Our pick-up service operates from 08:00 AM to 10:00 PM, ensuring flexibility for your arrival time. To help us coordinate your transfer seamlessly, please provide your flight number prior to the tour. We will arrange the departure times based on the arrival of all guests in the tour group, so kindly note that there may be a brief waiting period as we gather everyone. This collaborative approach allows us to ensure a smooth and enjoyable start to your journey in Vietnam.

- Included Meals:** No meals
- Accommodation:** Grand K Hotel Suites Hanoi or similar
- Note:**

Transfers:

A group transfer will be available at a designated time. If your flight arrives outside of this scheduled time, you will be responsible for arranging your own transfer from the airport to the hotel at your own expense.

Hotel Check-in:

The hotel check-in is available after 2 PM. If you arrive before this time, you are welcome to leave your luggage with the hotel staff while you explore the area or relax in the hotel lobby. When you return, kindly present your passport at the reception desk to complete your check-in.

## DAY 2: HANOI - HALONG BAY

Start your day with a visit to the enchanting One Pillar Pagoda, a masterpiece of architecture inspired by a dream. Legend has it that Emperor Ly Thai Tong envisioned Guan Yin Buddha seated on a lotus throne, blessing him with a son. Soon after, the queen gave birth to a prince, and in gratitude, the emperor built this stunning temple, rising gracefully like a lotus from the water.

## DAY 2: (CONTINUED)

Next, immerse yourself in Vietnam's storied past at Ba Dinh Square, the historic site where President Ho Chi Minh declared the nation's independence. Continue your journey through history at the Ho Chi Minh Memorial Area, exploring the simple yet profound residence where the beloved leader lived and worked from 1958 to 1969, and delve deeper into his life and legacy at the Ho Chi Minh Museum. After lunch, embark on a scenic drive to the awe-inspiring Halong Bay, celebrated as one of the world's eight wonders. Marvel at its emerald waters and limestone karsts as you prepare for an unforgettable experience in this UNESCO World Heritage Site.

**Included Meals:** Breakfast & Lunch

**Accommodation:** Muong Thanh Luxury Ha Long Centre or similar

## DAY 3: HA LONG BAY - HANOI

After breakfast, set sail on a memorable journey through the breathtaking Ha Long Bay and its neighboring islands, a UNESCO World Heritage site renowned for its emerald waters and dramatic limestone formations. Relax and soak in the scenery as you cruise through this natural wonder, savoring a delectable onboard lunch featuring fresh seafood delights. For an added touch of local charm, you may even have the chance to purchase fresh seafood directly from local fishermen. After lunch, dive into the vibrant heart of Hanoi with a visit to Hoàn Kiếm Lake, surrounded by the city's bustling streets and historic 15th-century market blocks. Stroll across the iconic bridge to Ngoc Son Temple, a 19th-century sanctuary honoring Saint Van Suong, a luminary in Vietnam's literary history, and the national hero Tran Hung Dao, celebrated for his triumph over the Nguyen aggressors. This blend of history, culture, and urban charm will leave you captivated by Hanoi's timeless allure.

**Included Meals:** Breakfast & Lunch & Dinner

**Accommodation:** Grand K Hotel Suites Hanoi or similar

## DAY 4: HANOI - HUE - DA NANG

After breakfast, board a flight from Hanoi to the historic city of Hué, where centuries of imperial grandeur await your exploration. Step into the Complex of Hué Monuments, including Vietnam's Chinese-style Forbidden City, a testament to the power and artistry of ancient dynasties. Admire the imposing Nine Cannons, symbols of the city's formidable defenses, and walk through the majestic Hall of Supreme Harmony, where intricate Chinese design elements come to life. Stroll through the tranquil Heir's Tomb, where a sense of romance and history surrounds the resting place of an emperor, and visit the exquisite An Dinh Palace, a striking blend of French elegance and traditional Vietnamese charm, once home to the Nguyen Dynasty's last emperor. From there, journey to Da Nang, a city of modern marvels and natural beauty. Overlook the stunning Son Tra Peninsula, with its lush greenery and azure coastline. Witness the spectacular Dragon Bridge, an architectural wonder with its dramatic dragon-shaped design spanning the Han River. Nearby, explore Love Pier, a charming spot featuring a yacht pier surrounded by restaurants, bars, and scenic views—a perfect end to a day of cultural and scenic delights.

**Included Meals:** Breakfast & Lunch & Dinner

**Accommodation:** Radisson Hotel Da Nang or Hilton Da Nang or similar



## DAY 5: DA NANG - HỘI AN - DA NANG

Start your day with a scenic boat ride to the picturesque Cam Kim Islands, where the charm of tropical forests and the skills of local boatmen come to life. Feel the gentle rhythm of island life as you explore this tranquil paradise. Later, step back in time in the enchanting Hoi An Ancient Town, a UNESCO World Heritage site brimming with history and culture. Wander through its quaint streets and visit iconic landmarks such as the Japanese Bridge, a symbol of the town's multicultural heritage, the Kwong Siew Association, and the Hoi An Museum of Folk Culture, each offering unique insights into the town's rich and vibrant past. After a day of exploration, relax in comfort at your luxurious accommodation, either the Radisson Hotel Da Nang, Hilton Da Nang, or a similar 5-star retreat, where you can unwind and prepare for the adventures ahead.

**Included Meals:** Breakfast & Lunch

**Accommodation:** Radisson Hotel Da Nang or Hilton Da Nang or similar

## DAY 6: DA NANG - HO CHI MINH CITY

After breakfast, take a flight to the dynamic city of Ho Chi Minh City, where your guide will greet you and set the stage for an exciting day of discovery. Begin your journey with a visit to some of the city's most iconic landmarks, rich in history and French colonial charm. Marvel at the Central Post Office, an architectural gem boasting a stunning facade and intricately decorated interiors. Just a short walk away, admire the Red Church, a masterpiece of Romanesque architecture with its striking Gothic arches that glow beautifully under shifting light. Next, stroll down the lively Pham Ngu Lao Street, the heart of the city's backpacker scene. Lined with vibrant shops, cozy cafes, and street food vendors, it's the perfect place to savor authentic Vietnamese delicacies and soak in the buzzing atmosphere of Ho Chi Minh City.

**Included Meals:** Breakfast & Lunch

**Accommodation:** Windsor Plaza Hotel or similar

## DAY 7: HO CHI MINH CITY

After breakfast, step into history at the iconic Independence Palace, the former residence of the President of the Republic of Vietnam. Designed by renowned architect Ngo Viet Thu during colonial times, this architectural marvel seamlessly blends Western influences with Vietnam's historical heritage. Next, journey underground into the Cu Chi Tunnels, a gripping and immersive experience where you'll explore the hand-dug passages used during the Vietnam War—an awe-inspiring testament to human resilience and ingenuity. Later, hop on a speedboat for a scenic cruise along the Saigon River, where you'll be treated to stunning views of Ho Chi Minh City's skyline, including modern landmarks like Landmark81 and the Bitexco Financial Tower. Conclude your day with a leisurely walk along the vibrant Nguyễn Huệ Walking Street, the city's bustling hub filled with shops, cafes, and lively street performances. If the weather isn't ideal, a comfortable vehicle tour will ensure you don't miss any of these unforgettable experiences.

**Included Meals:** Breakfast & Lunch

**Accommodation:** Windsor Plaza Hotel or similar

### **Note:**

#### Cu Chi Tunnels:

The walking distance within the Cu Chi Tunnels is approximately 1.5–2 hours and involves narrow and uneven pathways; comfortable footwear is recommended.

## DAY 8: DEPART HO CHI MINH CITY

On the final day of your tour, enjoy a relaxing breakfast at your hotel in Ho Chi Minh City, allowing time to savor your meal and complete any last-minute packing. After checking out, your group will embark on a scheduled transfer to the airport, ensuring a smooth journey. As you reflect on the incredible experiences and memories made during your trip, you'll have the opportunity to purchase any last-minute souvenirs before your departure. Bid farewell to the vibrant city of Ho Chi Minh as you head to the airport for your onward flight, cherishing the unforgettable adventures you've had throughout your journey in Vietnam.

**Included Meals:** Breakfast

**Accommodation:** N/A

### **Note:**

#### Transfers:

A group transfer will be available at a designated time. If your flight arrives outside of our scheduled time, you will be responsible for arranging your own transfer from the hotel to the airport at your own expense.

## Things To Know

### WHAT'S INCLUDED

- 7 nights' accommodation in luxury 5-star hotels
- One-way flight from Hanoi to Hue in economy class
- One-way flight from Da Nang to Ho Chi Minh City in economy class
- Guided tours of all listed attractions with professional English-speaking tour guides
- Private air-conditioned transportation for all transfers and sightseeing activities
- Meals as specified in the itinerary
- Admission fees for all included attractions
- Tips for tour guides and drivers

### WHAT'S NOT INCLUDED

- International airfare and taxes
- Meals not specified in the itinerary
- Optional tours and activities not specified in the itinerary
- Visa fees, if applicable
- Additional charges for extended hours on Ha Long Bay cruises
- Travel insurance and other personal items like beverages, laundry, and phone calls etc.

### GROUP SIZE REQUIREMENT

- Minimum: 2 individuals
- Maximum: 20 individuals

### FLIGHT CREDITS

- We are pleased to offer you a \$50 AUD international flight credit as part of your tour package, which can be utilized when booking international flights with us. This credit provides you with the flexibility to choose your preferred carriers, enhancing your overall travel experience.
- The flight credit is applicable only for travellers booking flights for the tour from Australia.
- The flight credit is non-refundable and will be automatically forfeited should you decide to purchase flights independently or if you are departing from a country other than Australia.

### BAGGAGE ALLOWANCE

- Domestic flights include one checked bag allowance of up to 15kg per passenger. Additional baggage fees may apply for overweight or extra luggage.

## Fine Print

### PAYMENT TERMS

To secure your booking, full payment is required at the time of reservation. After creating your booking, you will be directed to your invoice, where you can select your preferred payment method.

### SCHEDULE OF FEES

#### Voluntary Changes:

Please note that any changes or upgrades requested after the booking is confirmed will be subject to a fee of AUD220 per person per change, in addition to any applicable supplier costs. This fee covers modifications to flights, hotels, tour dates, or any other services included in your package. To ensure smooth processing, we kindly request that you provide us with a minimum of 72 hours notice for all voluntary changes.

#### Cancellations & Refunds:

Please note that in the event of tour cancellation, a cancellation fee of AUD550 per person will be charged, in addition to any relevant supplier costs. Refund requests must be submitted in writing and will take up to 6 weeks to process. It is important to note that no refunds can be issued once the tour has commenced (for the flight-inclusive package, no refunds can be issued once the flights have been ticketed).

#### Name Correction Fees:

A fee of AUD220 per person applies to name corrections on documents, along with any supplier costs. Kindly note that name corrections must be requested at least 72 hours prior to departure and are subject to approval from the supplier.

#### Document Change Fees:

A fee of AUD220 per person will be charged for any passport changes, in addition to any applicable supplier costs. Please note that train tickets and admission access must be linked to your travel passport details. Any changes to passport information must be requested at least 14 days before departure and are subject to approval from the supplier.

#### Supplier Fees:

In the event that the tour you have purchased is unable to proceed or a travel supplier is unable to fulfil the tour due to external circumstances (such as a Force Majeure event), there may be a fee or amount of money that is withheld by our suppliers and is unrecoverable. This could be due to non-refundable airline tickets, cancellation penalties with cruise cabins, or unrecoverable payments with our land/accommodation partners. As your agent, Better Trip is committed to covering these costs and will make every effort to recover all funds committed and/or paid for your tour. However, please note that this may not be possible in every circumstance. If refunds are unavailable from our suppliers, we will strive to obtain a travel credit with the best possible terms and communicate these options to you. If Better Trip cannot obtain a refund, travel service credit, or only a partial refund, this cost will be passed on to the customer as a supplier fee. It is important to note that this fee is not intended to generate revenue but to cover the payments our suppliers withhold during the recovery process.

## Fine Print

### TRAVEL DOCUMENTS

To ensure a smooth journey, it is imperative that you possess a valid passport and have obtained all necessary visas, permits, and certificates for the countries you plan to visit. Please note that passports are mandatory for all travellers when departing from Australia. For a permanent resident to travel on a foreign passport, you must also hold an Australian Re-entry Visa. Additionally, many countries require foreign nationals entering their borders to possess a passport with a minimum of six months validity. Remember, the ultimate responsibility for ensuring the accuracy of your documentation lies with you as the individual traveller. Any fines, penalties, or expenses incurred due to incorrect documentation will be solely your responsibility.

### TRAVEL INSURANCE

Travel insurance is a requirement for all our travellers and should be obtained at the time of booking. Your travel insurance should cover personal accidents, death, medical expenses, and emergency repatriation, with a recommended minimum coverage of US\$200,000 for each category. We also strongly recommend coverage for cancellation, curtailment, personal liability, luggage loss, and personal effects. On the first day of your trip, you must provide proof of your travel insurance. Please note that joining the trip will not be possible without it. If you would like our assistance obtaining travel insurance, please contact us via email at [bookings@bettertrip.com.au](mailto:bookings@bettertrip.com.au).

### AIRPORT TRANSFERS

Some of our packages include airport transfers in one or both directions for your arrival or departure from your destination. To determine if transfers are included, please refer to the "What's Included" section of your selected package.

If you arrange pre- or post-tour accommodations independently and the tour includes transfers, please note that these transfers will be forfeited. Transfers are provided only in conjunction with the tour dates and any pre- or post-tour accommodations booked through Better Trip, when available.

Additionally, our standard airport transfers operate on a group basis, which may involve waiting times of up to 2 hours. To avoid any potential delays, we recommend booking a private transfer for a more prompt and personalized service. For more information, please contact us at [bookings@bettertrip.com.au](mailto:bookings@bettertrip.com.au).



## Fine Print

### DEFAULT FLIGHTS

The default flights included in this package have been predetermined by our product team in collaboration with the airline carriers. Please note the following conditions:

- The default flights cannot be changed or refunded at any time. If these flights are not used, any unused segments will be forfeited without a refund.
- Flight carriers and schedules will be available approximately three months before the tour date.
- For customised flight requests, including changes to flight times, airlines, or classes, a re-quote will be provided at the prevailing market price, and additional charges may apply.
- If you have booked a flight-inclusive package and choose not to use the default flights, please notify us at least 72 hours before departure. Failure to do so will be considered a no-show, and the entire tour will be cancelled without a refund.

If you have any further questions or require assistance, please contact us at [bookings@bettertrip.com.au](mailto:bookings@bettertrip.com.au).

### IMPORTANT INFORMATION

#### Fitness Requirements

To ensure a safe and enjoyable experience, participants in our tours should have a moderate level of fitness, including the ability to walk for extended periods and navigate varying terrains. The tour may involve physical activities such as hiking and walking tours, so we recommend being comfortable with exertion for several hours. If you have any pre-existing medical conditions, please consult a healthcare professional before booking. Regular physical activity leading up to the tour is encouraged to enhance your experience. Your safety is our top priority, so if you feel unwell during the tour, please inform your local guide.

#### Accommodation

Accommodations included in your tour package will be specified in your itinerary. While we strive to provide the listed accommodations, substitutions may be necessary due to availability. For bedding configurations, we offer double or twin options for travellers sharing a room, based on availability. Solo travellers who have purchased the single supplement will have the option of a single bed. Check-in is typically between 2:00 PM and 4:00 PM, and check-out usually occurs between 10:00 AM and 12:00 PM; early or late check-in/out may be available upon request, but is not guaranteed. Standard amenities will be provided, although additional services may incur extra charges. We are not liable for any loss or damage to personal property during your stay, so we recommend securing travel insurance for unforeseen events. Lastly, guests are responsible for adhering to any health and safety guidelines set by the accommodation providers.

#### Underage Travellers

All travellers under the age of 18 must have written consent from a parent or legal guardian to participate in the tour and must be accompanied by a responsible adult who will ensure their safety and well-being. Accommodation arrangements must comply with the policies of the accommodation provider, which may have age restrictions regarding room occupancy. Parents or guardians are responsible for informing us of any medical conditions or special requirements for the minor, and we recommend that all minors have appropriate travel insurance. Some of our packages are exclusively available for adult travellers aged 18 and over. All travellers are expected to adhere to our code of conduct; inappropriate behaviour may result in removal from the tour without a refund. Additionally, some activities may have age restrictions, and it is the responsibility of the accompanying adult to ensure all activities are suitable for the minor.

## Fine Print

### IMPORTANT INFORMATION (CONTINUED)

#### **Tipping**

Tipping is not included in your tour package and is expected to be paid during the tour. Unless otherwise specified in the itinerary. We recommend a gratuity of AUD 20 per day, per person for tour guides, drivers, and other service personnel to reflect the level of service provided. Tipping can be made in cash and given directly to the service personnel at your discretion. Please note that tipping customs may vary by country, so we encourage you to familiarize yourself with local practices. By participating in our tours, you acknowledge and accept this tipping policy.

#### **Itinerary Modification**

The itinerary presented in your tour package is subject to modification due to unforeseen circumstances beyond the control of Better Trip, such as weather conditions and operational requirements. In the event of any changes, we will notify you via email with relevant advice or instructions as soon as possible. While we will strive to provide suitable alternative arrangements, we cannot guarantee that all aspects of the original itinerary will remain unchanged. It is the traveller's responsibility to stay informed of updates prior to departure, and by booking with us, you acknowledge and accept that itinerary modifications may occur.