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## PACKAGE HIGHLIGHTS:

- 4 nights in 4-star hotels
- Sightseeing tour with experienced English guide
- Discover Chongqing's unique mountain city charm

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1800-862-446



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## Overview

### Chongqing

Spend 5 unforgettable days exploring the vibrant city of Chongqing and the breathtaking landscapes of **Wulong**. Begin your journey in Chongqing, where you'll visit the famous **Panda Pavilion**, stroll through historic streets, and experience the city's dazzling skyline at **Hongya Cave**. Then, escape to Wulong's stunning karst formations, including the majestic Three Natural Bridges, a UNESCO-listed wonder, and the picturesque **Fairy Mountain**, known as the "Oriental Switzerland." From cultural gems to natural marvels, this itinerary offers the perfect mix of adventure, history, and relaxation.

## Tour Itinerary

### DAY 1: ARRIVAL IN CHONGQING

Welcome to Chongqing! Upon arrival, meet your driver and transfer to the hotel for check-in and rest. Take the evening to explore the city at your own pace, try the famous Chongqing hotpot, or relax after your journey.

**Included Meals:** No meals

**Accommodation:** 88 Eling Park Hotel or similar

### DAY 2: PANDAS & CITY HIGHLIGHTS

Start your day with a visit to Chongqing Zoo - Panda Pavilion, where you can see adorable giant pandas, including rare twin cubs born in 2021. Next, stroll through the historic E'ling Park, a former private garden perched atop a hill with stunning panoramic views and a romantic history tied to Chiang Kai-shek and Soong Mei-ling. After lunch, immerse yourself in the charm of Shancheng Lane, a hidden gem featuring boutique hotels, traditional eateries, and creative bookstores. Continue to Jiefangbei Pedestrian Street, the city's bustling commercial hub, before heading to Hongya Cave, an iconic riverside stilted building complex where you can experience the city's vibrant nightlife, street food, and breathtaking views of the Yangtze River.

**Included Meals:** Breakfast

**Accommodation:** 88 Eling Park Hotel or similar



## DAY 3: WULONG'S THREE NATURAL BRIDGES

After breakfast, take a scenic 2.5-hour drive to Wulong's Fairy Mountain Town. Upon arrival, transfer to an eco-friendly shuttle to visit the breathtaking Three Natural Bridges, a UNESCO-listed karst wonder and the only outdoor filming site of Curse of the Golden Flower. Located 3 km from Fairy Mountain, this 5A-rated scenic spot features three massive stone arch bridges—Tianlong, Qinglong, and Heilong—rising above deep canyons. Shaped by nature over millions of years, the bridges showcase a stunning mix of grandeur and mystery. Enjoy a 2.5-hour exploration before settling into your mountain lodge for a peaceful evening.

**Included Meals:** Breakfast

**Accommodation:** Ouyue Holiday Hotel or similar

## DAY 4: FAIRY MOUNTAIN

After breakfast, drive to Fairy Mountain and ride a small train to the grassland core. Explore Fairy Mountain National Forest Park, known as the "Eastern Switzerland," with misty peaks and vast meadows, and enjoy optional activities like horseback riding, go-karting, and archery. After lunch, return to Chongqing and visit Danzishi Old Street, a historic 4A-rated scenic area blending old-town charm with modern city views. End the day at Liziba Light Rail Station, where a train passes through a residential building, an engineering marvel unique to Chongqing.

**Included Meals:** Breakfast

**Accommodation:** 88 Eling Park Hotel or similar

### Note

*Itinerary Notice:*

The tour guide may adjust the order of sightseeing in the Wulong Scenic Area based on departure time and weather conditions.

## DAY 5: DEPART CHONGQING

Spend a relaxed morning exploring the city, shopping for souvenirs, or enjoying a local tea house. At the designated time, transfer to Chongqing Jiangbei International Airport for your departure, marking the end of an unforgettable journey.

**Included Meals:** Breakfast

**Accommodation:** N/A

## Things To Know

### WHAT'S INCLUDED

- 4-night stay in quality 4-star hotels
- 4 breakfasts featuring local specialties
- Roundtrip airport transfers for the group
- Comfortable transportation in air-conditioned vehicles
- Admission fees for specified sightseeing activities
- Knowledgeable English-speaking guide accompanying the entire tour

### WHAT'S NOT INCLUDED

- International airfare & taxes
- Meals not specified in the itinerary
- Personal expenses like beverages, laundry, and phone calls
- Optional tours and activities
- Travel insurance and other personal items
- Visa fees
- Tips and gratuities

### GROUP SIZE REQUIREMENT

- Minimum: 2 individuals
- Maximum: 16 individuals

## Fine Print

### **PAYMENT TERMS**

To secure your booking, full payment is required at the time of reservation. After creating your booking, you will be directed to your invoice, where you can select your preferred payment method.

### **SCHEDULE OF FEES**

#### **Voluntary Changes:**

Please note that any changes or upgrades requested after the booking is confirmed will be subject to a fee of AUD220 per person per change, in addition to any applicable supplier costs. This fee covers modifications to flights, hotels, tour dates, or any other services included in your package. To ensure smooth processing, we kindly request that you provide us with a minimum of 72 hours notice for all voluntary changes.

#### **Cancellations & Refunds:**

Please note that in the event of tour cancellation, a cancellation fee of AUD550 per person will be charged, in addition to any relevant supplier costs. Refund requests must be submitted in writing and will take up to 6 weeks to process. It is important to note that no refunds can be issued once the tour has commenced (for the flight-inclusive package, no refunds can be issued once the flights have been ticketed).

#### **Name Correction Fees:**

A fee of AUD220 per person applies to name corrections on documents, along with any supplier costs. Kindly note that name corrections must be requested at least 72 hours prior to departure and are subject to approval from the supplier.

#### **Document Change Fees:**

A fee of AUD220 per person will be charged for any passport changes, in addition to any applicable supplier costs. Please note that train tickets and admission access must be linked to your travel passport details. Any changes to passport information must be requested at least 14 days before departure and are subject to approval from the supplier.

#### **Supplier Fees:**

In the event that the tour you have purchased is unable to proceed or a travel supplier is unable to fulfil the tour due to external circumstances (such as a Force Majeure event), there may be a fee or amount of money that is withheld by our suppliers and is unrecoverable. This could be due to non-refundable airline tickets, cancellation penalties with cruise cabins, or unrecoverable payments with our land/accommodation partners. As your agent, Better Trip is committed to covering these costs and will make every effort to recover all funds committed and/or paid for your tour. However, please note that this may not be possible in every circumstance. If refunds are unavailable from our suppliers, we will strive to obtain a travel credit with the best possible terms and communicate these options to you. If Better Trip cannot obtain a refund, travel service credit, or only a partial refund, this cost will be passed on to the customer as a supplier fee. It is important to note that this fee is not intended to generate revenue but to cover the payments our suppliers withhold during the recovery process.

## Fine Print

### TRAVEL DOCUMENTS

To ensure a smooth journey, it is imperative that you possess a valid passport and have obtained all necessary visas, permits, and certificates for the countries you plan to visit. Please note that passports are mandatory for all travellers when departing from Australia. For a permanent resident to travel on a foreign passport, you must also hold an Australian Re-entry Visa. Additionally, many countries require foreign nationals entering their borders to possess a passport with a minimum of six months validity. Remember, the ultimate responsibility for ensuring the accuracy of your documentation lies with you as the individual traveller. Any fines, penalties, or expenses incurred due to incorrect documentation will be solely your responsibility.

### TRAVEL INSURANCE

Travel insurance is a requirement for all our travellers and should be obtained at the time of booking. Your travel insurance should cover personal accidents, death, medical expenses, and emergency repatriation, with a recommended minimum coverage of US\$200,000 for each category. We also strongly recommend coverage for cancellation, curtailment, personal liability, luggage loss, and personal effects. On the first day of your trip, you must provide proof of your travel insurance. Please note that joining the trip will not be possible without it. If you would like our assistance obtaining travel insurance, please contact us via email at [bookings@bettertrip.com.au](mailto:bookings@bettertrip.com.au).

### AIRPORT TRANSFERS

Some of our packages include airport transfers in one or both directions for your arrival or departure from your destination. To determine if transfers are included, please refer to the "What's Included" section of your selected package.

If you arrange pre- or post-tour accommodations independently and the tour includes transfers, please note that these transfers will be forfeited. Transfers are provided only in conjunction with the tour dates and any pre- or post-tour accommodations booked through Better Trip, when available.

Additionally, our standard airport transfers operate on a group basis, which may involve waiting times of up to 2 hours. To avoid any potential delays, we recommend booking a private transfer for a more prompt and personalized service. For more information, please contact us at [bookings@bettertrip.com.au](mailto:bookings@bettertrip.com.au).

## Fine Print

### DEFAULT FLIGHTS

The default flights included in this package have been predetermined by our product team in collaboration with the airline carriers. Please note the following conditions:

- The default flights cannot be changed or refunded at any time. If these flights are not used, any unused segments will be forfeited without a refund.
- Flight carriers and schedules will be available approximately three months before the tour date.
- For customised flight requests, including changes to flight times, airlines, or classes, a re-quote will be provided at the prevailing market price, and additional charges may apply.
- If you have booked a flight-inclusive package and choose not to use the default flights, please notify us at least 72 hours before departure. Failure to do so will be considered a no-show, and the entire tour will be cancelled without a refund.

If you have any further questions or require assistance, please contact us at [bookings@bettertrip.com.au](mailto:bookings@bettertrip.com.au).

### IMPORTANT INFORMATION

#### Fitness Requirements

To ensure a safe and enjoyable experience, participants in our tours should have a moderate level of fitness, including the ability to walk for extended periods and navigate varying terrains. The tour may involve physical activities such as hiking and walking tours, so we recommend being comfortable with exertion for several hours. If you have any pre-existing medical conditions, please consult a healthcare professional before booking. Regular physical activity leading up to the tour is encouraged to enhance your experience. Your safety is our top priority, so if you feel unwell during the tour, please inform your local guide.

#### Accommodation

Accommodations included in your tour package will be specified in your itinerary. While we strive to provide the listed accommodations, substitutions may be necessary due to availability. For bedding configurations, we offer double or twin options for travellers sharing a room, based on availability. Solo travellers who have purchased the single supplement will have the option of a single bed. Check-in is typically between 2:00 PM and 4:00 PM, and check-out usually occurs between 10:00 AM and 12:00 PM; early or late check-in/out may be available upon request, but is not guaranteed. Standard amenities will be provided, although additional services may incur extra charges. We are not liable for any loss or damage to personal property during your stay, so we recommend securing travel insurance for unforeseen events. Lastly, guests are responsible for adhering to any health and safety guidelines set by the accommodation providers.

#### Underage Travellers

All travellers under the age of 18 must have written consent from a parent or legal guardian to participate in the tour and must be accompanied by a responsible adult who will ensure their safety and well-being. Accommodation arrangements must comply with the policies of the accommodation provider, which may have age restrictions regarding room occupancy. Parents or guardians are responsible for informing us of any medical conditions or special requirements for the minor, and we recommend that all minors have appropriate travel insurance. Some of our packages are exclusively available for adult travellers aged 18 and over. All travellers are expected to adhere to our code of conduct; inappropriate behaviour may result in removal from the tour without a refund. Additionally, some activities may have age restrictions, and it is the responsibility of the accompanying adult to ensure all activities are suitable for the minor.

The information in this document is subject to change and may be influenced by unforeseen circumstances beyond Better Trip's control. Should there be any changes to your itinerary or bookings, you will receive timely notifications and instructions sent directly to your email address.

## Fine Print

### IMPORTANT INFORMATION (CONTINUED)

#### Tipping

Tipping is not included in your tour package and is expected to be paid during the tour. We recommend a gratuity of AUD 20 per day, per person for tour guides, drivers, and other service personnel to reflect the level of service provided. Tipping can be made in cash and given directly to the service personnel at your discretion. Please note that tipping customs may vary by country, so we encourage you to familiarize yourself with local practices. By participating in our tours, you acknowledge and accept this tipping policy.

#### Itinerary Modification

The itinerary presented in your tour package is subject to modification due to unforeseen circumstances beyond the control of Better Trip, such as weather conditions and operational requirements. In the event of any changes, we will notify you via email with relevant advice or instructions as soon as possible. While we will strive to provide suitable alternative arrangements, we cannot guarantee that all aspects of the original itinerary will remain unchanged. It is the traveller's responsibility to stay informed of updates prior to departure, and by booking with us, you acknowledge and accept that itinerary modifications may occur.